



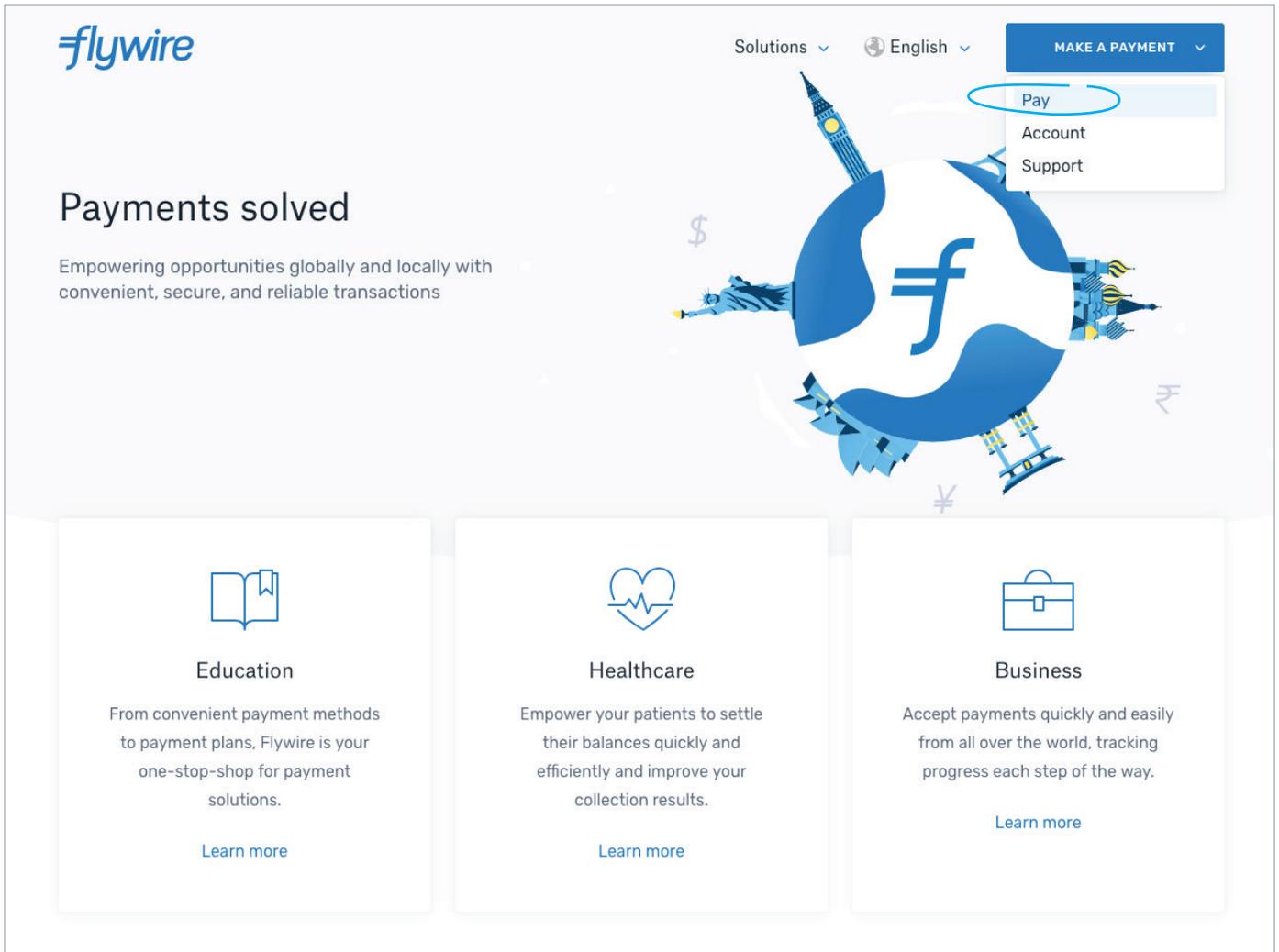
Payer Guide

The student's guide to
making international
payments with Flywire



Step 1: Get started

- Visit www.flywire.com.
- Select “Make a Payment,” then select “Pay.”



The screenshot shows the Flywire website homepage. At the top left is the Flywire logo. To the right are navigation links for 'Solutions' and 'English'. A blue button labeled 'MAKE A PAYMENT' has a dropdown menu open, with 'Pay' highlighted by a red circle. Below the navigation is the heading 'Payments solved' and a sub-heading 'Empowering opportunities globally and locally with convenient, secure, and reliable transactions'. A central graphic features a globe with the Flywire logo and various international landmarks and currency symbols. Below this are three service categories: Education, Healthcare, and Business, each with an icon, a brief description, and a 'Learn more' link.

flywire

Solutions English **MAKE A PAYMENT**

- Pay
- Account
- Support

Payments solved

Empowering opportunities globally and locally with convenient, secure, and reliable transactions

Education

From convenient payment methods to payment plans, Flywire is your one-stop-shop for payment solutions.

[Learn more](#)

Healthcare

Empower your patients to settle their balances quickly and efficiently and improve your collection results.

[Learn more](#)

Business

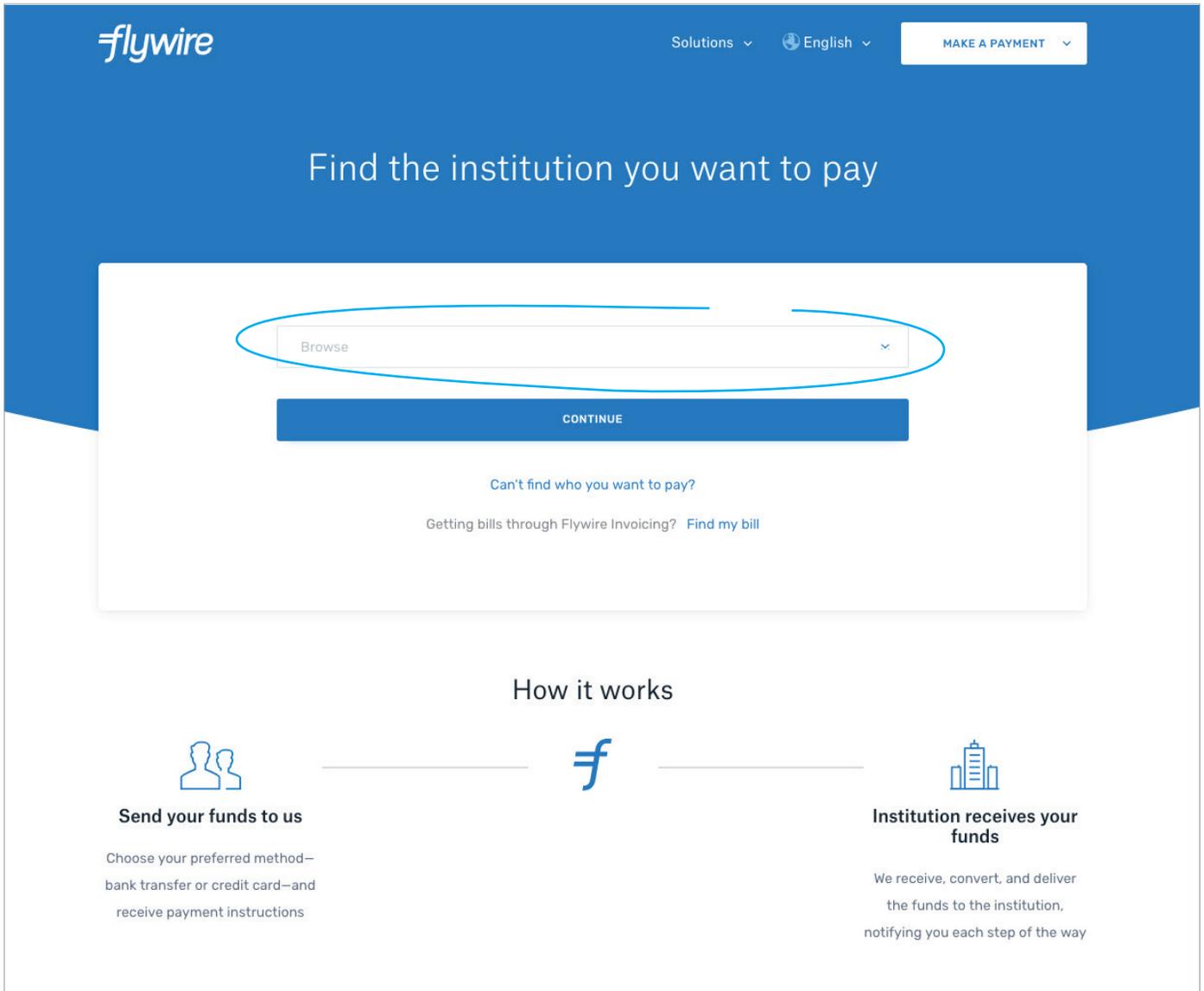
Accept payments quickly and easily from all over the world, tracking progress each step of the way.

[Learn more](#)

FLYWIRE.COM

Step 2: Find your institution

- Enter the name of the institution you want to pay, or select them from the drop-down menu.



The screenshot shows the Flywire website interface for finding an institution to pay. At the top left is the Flywire logo. At the top right are links for 'Solutions', 'English', and a 'MAKE A PAYMENT' button. The main heading is 'Find the institution you want to pay'. Below this is a search input field with the placeholder text 'Browse' and a dropdown arrow, which is circled in blue. Underneath the search field is a blue 'CONTINUE' button. Below the button, there is a link that says 'Can't find who you want to pay?' and another link that says 'Getting bills through Flywire Invoicing? Find my bill'. Below the search area is a section titled 'How it works' with a diagram. The diagram shows two people icons on the left, the Flywire logo in the center, and a building icon on the right. Below the left icon is the text 'Send your funds to us' and 'Choose your preferred method—bank transfer or credit card—and receive payment instructions'. Below the right icon is the text 'Institution receives your funds' and 'We receive, convert, and deliver the funds to the institution, notifying you each step of the way'.

Step 3: Enter your country and payment amount

- Choose your home country from the drop-down menu.
- Enter the exact payment amount you owe.

Tell us about your payment

You pay from

Country (*)
China

Your institution gets

\$ Amount (*)
5,000.00

NEXT →

Step 4: Select your payment method

Based on your country selection, Flywire will automatically display your local currency rate with the appropriate payment options, such as traditional bank transfer or debit/credit card payment.

- Traditional bank transfer (also known as a wire) is the most cost-effective method. Please note that to complete the payment you will need to make arrangements with your bank (in person, online, or over the phone) and send your funds to Flywire in your chosen currency.
- Debit/credit card will allow you to make an online payment in your home currency. Contrary to a traditional international credit card payment, Flywire handles the foreign exchange so you will know the exact amount that will be deducted from your account before you make your payment. Please note that credit card payments are not available in every country.
- Flywire will then convert your currency and pay your institution.
- If you select your home country, but you don't see your home currency, don't worry — you can always pay in the currency of your institution or select a different currency by clicking the “I want to pay in another currency” link at the bottom of the page. Although the process and benefits will remain the same, your bank will handle the foreign exchange before sending the funds to Flywire.

Select your preferred payment method

 **Best Price Guaranteed** We will beat your bank's rate 

 国内银行间人民币转账 Domestic RMB Transfer 需上传学校出具的付款通知	CNY32,536.00	SELECT
More info ▾		
 支付宝 - (Alipay.com)	CNY32,536.00	SELECT
More info ▾		
 银联卡 - (UnionPay)	CNY32,536.00	SELECT
More info ▾		
 网上银行 eBanking 需上传学校出具的录取通知	CNY32,699.00	SELECT
More info ▾		
 MasterCard in RMB	CNY33,768.00	SELECT
More info ▾		
 VISA in RMB	CNY33,768.00	SELECT
More info ▾		

[I want to pay in another currency](#) ▾

[Click for Live Chat Support](#)

Step 5: Enter the payer's information

- Enter the payer's personal details and contact information.
- Agree to Flywire's terms and conditions by checking the box at the bottom of the form.
- Click Next to continue.

Provide information about the payer

Payer Information

First name (*)	Middle name
Family name (*)	Address 1 (*)
Address 2	City (*)
State / Province / Region	Zip code / Postal Code
 Phone number (*) +86	Email (*)

Payer Information

Sender's full name on National Identity Card ...

I have read, understand, and agree to the Flywire [Terms of Use](#) and [Privacy Policy](#)

[← PREVIOUS](#) [NEXT →](#)

Step 6: Enter the student's contact information

- Enter the student's personal details and contact information.
- Click Next to continue.

Provide information requested by your institution

Contact Information

The person filling out this form is (*)

Student Information

Payment Type <input type="text"/>	If Other, please specify: <input type="text"/>
Student ID (*) <input type="text"/>	First / Given Name (*) <input type="text"/>
Middle Name <input type="text"/>	Last name/Surname/Family Name (*) <input type="text"/>
Student Email Address (*) <input type="text"/>	Program of Study (*) <input type="text"/>
Expected year of program completion (*) <input type="text"/>	

Step 7: Review and confirm your information

- Review the payer and student’s information for accuracy. Use the “Previous” button if you would like to edit your information.
- Click Next to continue.

Review & confirm payment information

Payment Information	You will send CNY31,612.00	Bryn Mawr College will receive \$5,000.00
	Country China	
Payment Method	Payment Option 国内银行间人民币转账 Domestic RMB Transfer	
Payer Information	First name John	Middle name -
	Family name Doe	Address 1 45 Elm Street
	Address 2 -	City Qingdao Shi
	State / Province / Region Shandong	Zip code / Postal Code 266033
	Country China	Phone number +86 14-95428765
	Email johndoe@gmail.com	Sender's full name on National Identity Card John Doe
Contact Information	The person filling out this form is Student	
Student Information	Payment Type Tuition	If Other, please specify: -
	Student ID 8745676	First / Given Name John
	Middle Name	Last name/Surname/Family Name Doe
	Student Email Address johndoe@gmail.com	Program of Study Undergraduate program
	Expected year of program completion 2019	

[← PREVIOUS](#) [NEXT →](#)

Step 8: For bank transfer payments: Review your payment instructions and make your payment

- Review and submit your payment to Flywire using the payment instructions provided.

flywire Contact Help HL Salvador English

Follow the steps below to pay before March 29, 2018 or your payment will be cancelled automatically.

\$5,000.00
to your institution

Status: **Payment pending** Payment ID: **PTU490985358**

1 Decide how you'd like to complete your bank transfer

Send your funds to Flywire so we can deliver your payment to the recipient. Most banks allow you to transfer funds via

- Online banking**
Log in to your online account to transfer the funds.
- Telephone**
Call your bank to make your transfer.
- In-person visit**
Go to your bank to request the transfer.

2 Make the bank transfer to Flywire

Use the payment instructions below to send the money to us. Keep in mind that it would take 2-3 business days to arrive to us

Amount to pay:	CNY31,883.00
Reference / Payment ID:	PTU490985358 You must include this reference
IBAN:	
Beneficiary Bank:	Banco Santander
Beneficiary Bank Address:	C/ Castalia, 100, 28014, Madrid, Spain
Beneficiary:	FLYWIRE
Beneficiary Address:	C/ Castalia, 100, 28014, Madrid, Spain

Notes:
Lorem ipsum dolor sit amet, consectetur adipiscing elit. Maecenas mollis sagittis orci sit amet malesuada. Praesent nibh dui, lobortis id suscipit eget, vulputate pretium nisi. Curabitur eleifend bibendum libero, sed tempus nulla porta blandit.

3 Only when the bank transfer is made, let us know you have made the bank transfer by clicking on I've sent the funds.

You will get an email and you will be able to track your transfer status.

ADD PAYMENT

Manage your payment

- Fill payment details
- SMS notifications
- Confirm funds were sent
- Change payment method
- Cancel this payment
- Download payment receipt
Available once your payment is delivered to the institution

GREAT LINK TO BU

Share your payment

SHARE

DOWNLOAD INSTRUCTIONS FOR THE BANK TRANSFER

I'VE SENT THE FUNDS

FLYWIRE.COM

Step 8: For credit card payments: Enter your card details

- Enter your card number, name, expiration date, and security code.
- Enter your information within 15 minutes to avoid your session timing out.
- Click Make Payment to continue.

\$5,000.00 ● Payment pending

Payment status

Follow the steps below to pay before March 29th 2018 or your payment will be cancelled automatically.

Payment details

You're sending CNY31,833.00 They're receiving \$5,000.00

Payment ID
PTU490985358

Payment details 

* Indicates a required field

Card number *

Cardholder's name *

Expiry date *

Month Year

Security code  Last 3 digits on the back of card

Contact details ✓
+86 14-95428765, johndoe@gmail.com

Manage your payment

- SMS notifications
- Cancel payment

POWERED BY 

St. Olaf College address: 1520 St. Olaf Ave

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Track your payment

Payment tracking is available at flywire.com or through Flywire's mobile app. Log in to check the status of your payment and receive email notifications or opt into SMS text message alerts.

Need help?

Customer Support Phone Numbers :

USA Toll free +1 800 346 9252

USA Local number +1 617 207 7076

Spain +34 96 065 3947

Canada +1 647 930 9424

Australia +61 (2) 800 69 729

United Kingdom +44 (20) 32 394 729

Hong Kong +852 30 184 814

South Korea +82 070 4732 6769

flywire.com/support

The screenshot shows the flywire.com/support page. At the top, there is a navigation bar with the flywire logo, 'Solutions', 'Company', 'English', and a 'MAKE A PAYMENT' button. Below the navigation bar, the main heading is 'How can we help you?'. There is a search bar with the placeholder text 'Enter a question' and a 'SEARCH' button. Below the search bar, there are three icons representing different support categories: 'Getting started', 'Creating & sending payments', and 'Tracking & troubleshooting'. Underneath these icons, there is a 'Top questions' section with the sub-heading 'Browse our most commonly asked questions'. This section contains two columns of questions, such as 'How do I cancel my payment?' and 'Common questions about refunds?'. Below the 'Top questions' section, there is a 'Paying from a specific country?' section with icons for China, India, and Korea. At the bottom, there is a 'Need Immediate Help?' section with a world map showing various phone numbers for different regions, including '+1 800 346 9252' for the USA and '+44 (20) 32 394 729' for the UK. The page also includes a footer with the email 'support@flywire.com' and a WeChat icon.

flywire.com/contact

The screenshot shows the flywire.com/contact page. At the top, there is a navigation bar with the flywire logo, 'Solutions', 'Company', 'English', and a 'MAKE A PAYMENT' button. Below the navigation bar, the main heading is 'Contact Flywire'. Underneath this heading, there is a sub-heading 'We're here to help! Select an option below for the right assistance.' Below this, there are three main sections: 'Contact Sales', 'Payer Support', and 'Additional questions'. Each section has an icon and a brief description of the service. Below these sections, there is a 'Need Immediate Help?' section with a sub-heading 'We're located all over the world to bring you the best local services and support.' Below this, there is a world map showing various phone numbers for different regions, including '+1 800 346 9252' for the USA and '+44 (20) 32 394 729' for the UK. The page also includes a footer with the email 'support@flywire.com' and a WeChat icon.